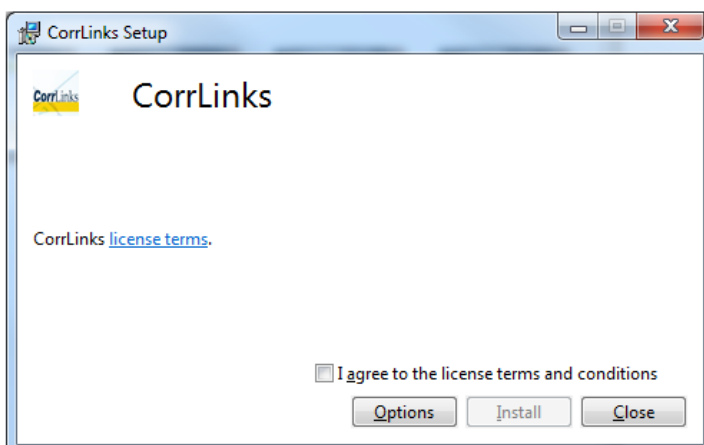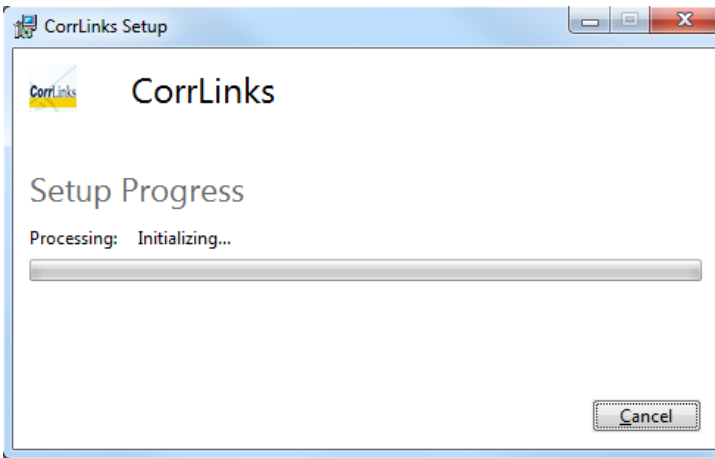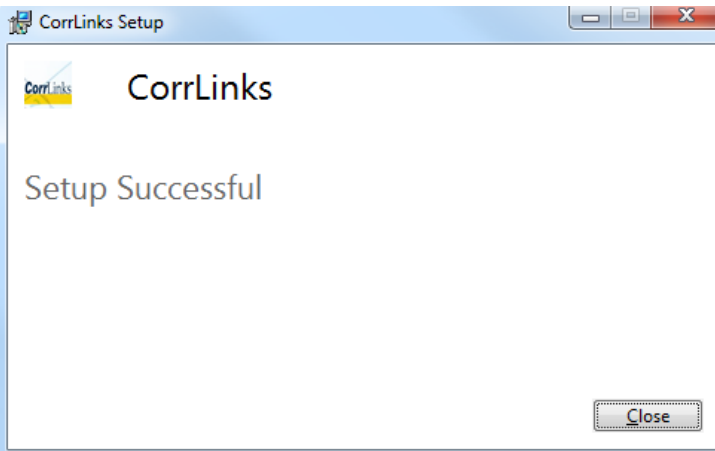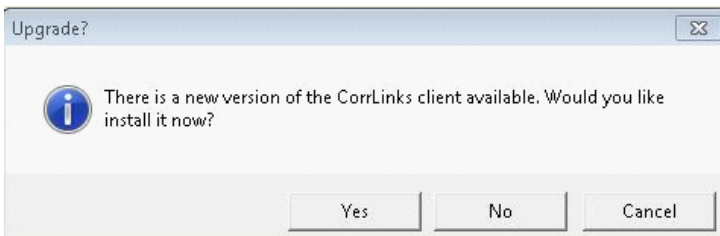|	
Home Video Setup **Video EULA** ☑ I accept the Video EULA. **Download Video Application** Instructions How do I configure and test ?	• On the Video Setup page, take a moment to read the End User License Agreement (EULA), then check the box next to "I accept the Video EULA". • Click the Download Video Application button. • You will see a notification near the bottom of your screen verifying you want to download the CorrLinks Video Service.
Home Video Setup Video EULA ☑ I accept the Video EULA. Download Video Application Instructions How do I configure and test ? ◀ Return to Video Sessions English Español Terms and Conditions FAQ Customer Support About Privacy Policy © 2008-2015 Advanced Technologies Group, LLC. All Rights Reserved. Logged in as Logout Do you want to run or save **CorrlinksSetup-**▮▮▮▮ (14.6 MB) from ◀▮▮▮▮▮▮▮? Run Save ▼ Cancel ✕	• Click Run. The CorrLinks Video Service application will begin downloading to your computer.
CorrLinks Setup □ ▣ ✕ CorrLinks **CorrLinks** CorrLinks license terms. ☐ I agree to the license terms and conditions Options Install Close	• When the download has completed, you will see a link to the licensing terms and conditions. Please review these terms. • Check the box next to "I Agree to the License terms and conditions" to continue with the CorrLinks Video Service installation. • Click "Install".

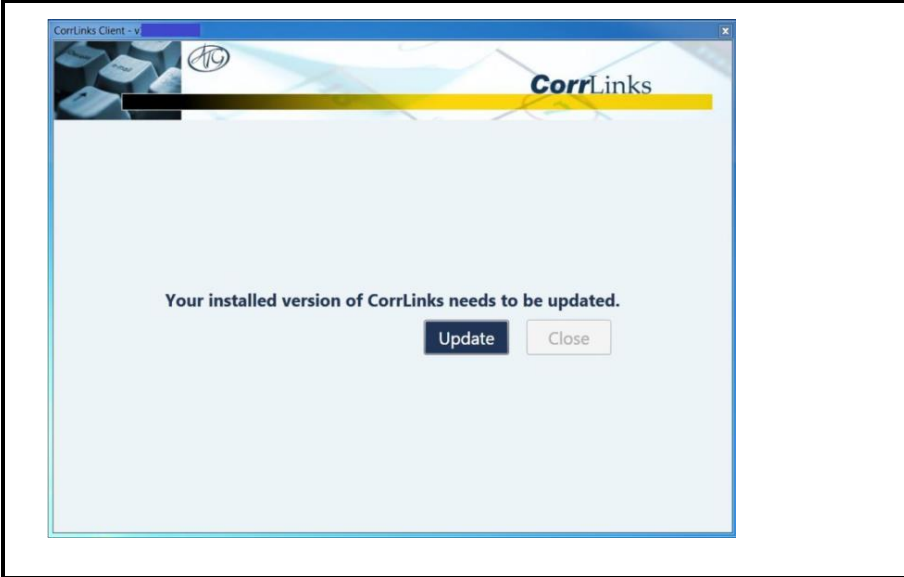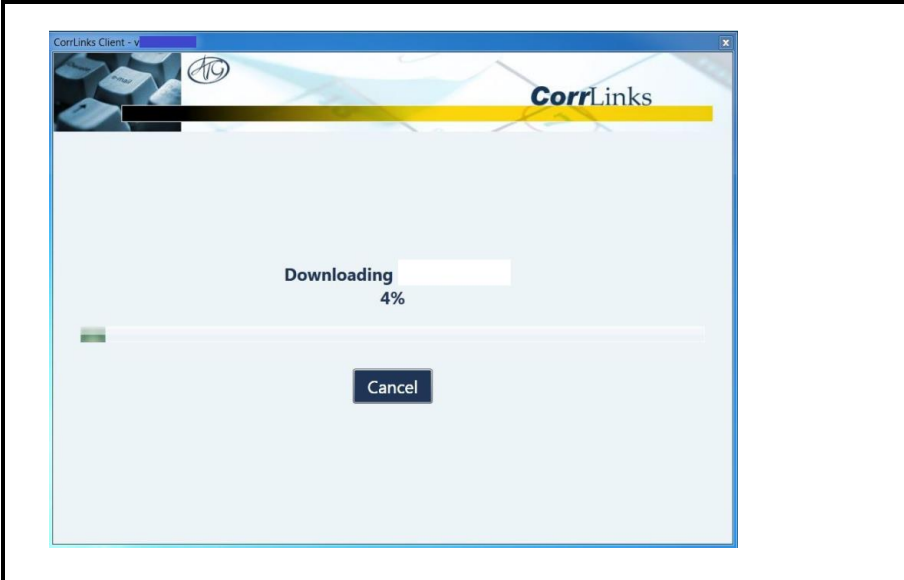|	
CorrLinks Setup — CorrLinks — Setup Progress — Processing: Initializing... — [Cancel]	• The installation is now in progress. Please note; the installation and configuration process may take up to 30 minutes or longer dependent on your computer's current setup.
CorrLinks Setup — CorrLinks — Setup Successful — [Close]	• Once the installation is complete, you will receive a notification saying "Setup Successful". • You must now continue to the CorrLinks shortcut on your desktop (or in the Program Files in your start menu) that was created during installation to now configure your computer.
Upgrade? — There is a new version of the CorrLinks client available. Would you like install it now? — [Yes] [No] [Cancel]	• To **upgrade** to the latest version of CorrLinks , please follow these steps: • When closing a CorrLinks session, you may see a prompt indicating there is a new version to install. • Click "Yes" to proceed with upgrading CorrLinks Video Service. • Click "No" if you don't want to update at this time. *Note: you will be prompted to update everytime you exit a CorrLinks Video Service session until you have upgraded. • Another way to **upgrade** your CorrLinks Video Service application is to re-download the software

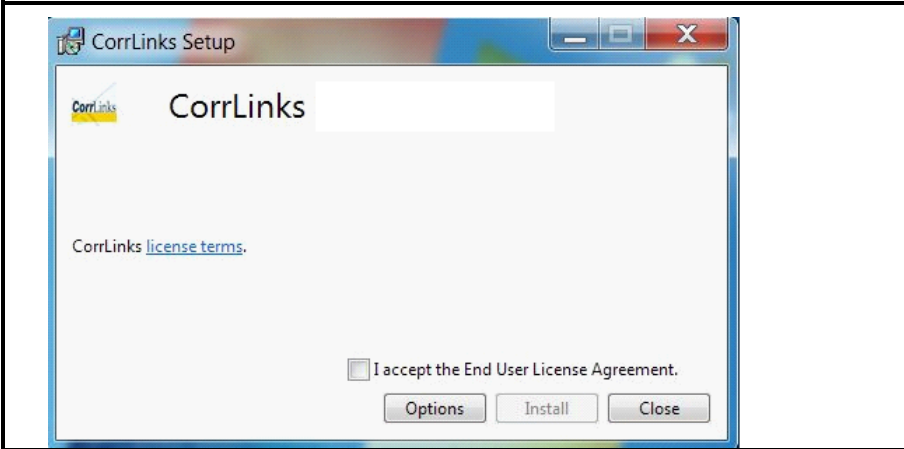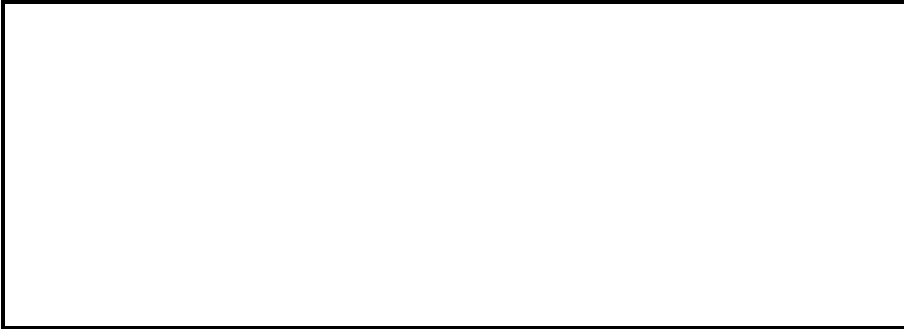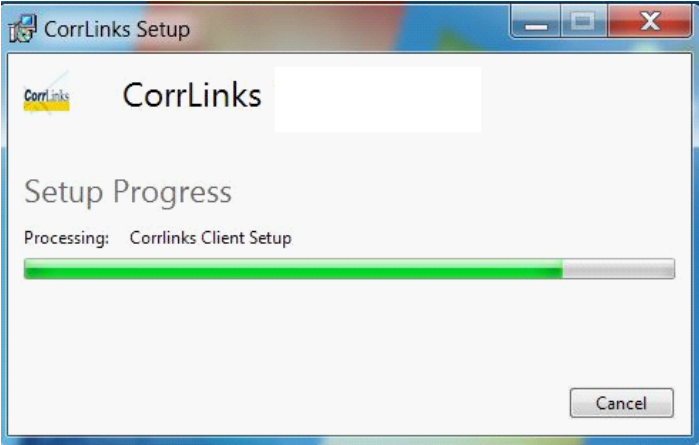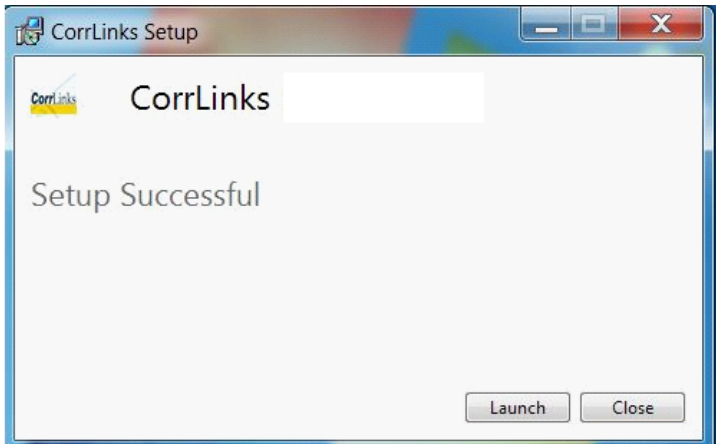|	
	from the CorrLinks website (just like when first installing the application). • Click "Cancel" to close the box.
	• Click "Update".
	• The updated software will begin downloading. Please wait until this has finished.
	• When the download has completed, you will see a link to the licensing terms and conditions. Please review these terms. • Check the box next to "I accept the End User License Agreement" to continue with the CorrLinks Video Service upgrade.

	• Click "Install".
	• Please wait for the setup to complete.
	• Once the upgrade is complete, you will receive a notification saying "Setup Successful". • If you wish to launch the updated CorrLinks Video Service, click the "Launch" button. • Or click "Close".

CorrLinks Video Service FAQ

General Questions & Answers https://corrlinks.blob.core.windows.net/videofaq/General.pdf	Answers basic questions about CorrLinks Video Service.
Install/Update CorrLinks Video Service https://corrlinks.blob.core.windows.net/videofaq/InstallingSoftware.pdf	Details steps on how to • install the CorrLinks Video Service • upgrade the software when a newer version is available.
Configure and Test https://corrlinks.blob.core.windows.net/videofaq/ValidateInstall.pdf	How configure and test hardware, network and internet bandwidth to confirm they are sufficient to support a video session.
Accepting a Video Session https://corrlinks.blob.core.windows.net/videofaq/AcceptingRejecting.pdf	How to *Accept* a video session invitation.
Joining a Video Session https://corrlinks.blob.core.windows.net/videofaq/JoinSession.pdf	How to *Join* the video session when the scheduled time arrives.
CorrLinks Video Service System Requirements https://corrlinks.blob.core.windows.net/videofaq/SystemRequirements.pdf	Details requirements needed to successfully use CorrLinks Video Service.
Improving Audio Quality https://corrlinks.blob.core.windows.net/videofaq/ImprovingAudioQuality.pdf	Helpful tips to maximize audio quality for your video session experience.
Improving Video Quality https://corrlinks.blob.core.windows.net/videofaq/ImprovingVideoQuality.pdf	Helpful tips to maximize video quality for your video session experience.
You Tube **CorrLinks YouTube Videos** https://www.youtube.com/channel/UCHEAiZTKJbI77E48TIF5P2Q	How To videos detailing installation, configuring, accepting /joining and improving overall video session experience.

Troubleshooting Guide https://corrlinks.blob.core.windows.net/videofaq/TroubleshootingGuide.pdf	Flowcharts that will help navigate through the most commonly experienced problems.
Looking for iOS help/information? https://corrlinks.blob.core.windows.net/videofaq/General_iOS.pdf	Link to iOS help documents and other iOS information.
Looking for Android help/information? https://corrlinks.blob.core.windows.net/videofaq/General_Android.pdf	Link to Android help documents and other Android information.